

**MINISTRY OF HEALTH REPUBLIC OF INDONESIA
NATIONAL CARDIOVASCULAR CENTER HARAPAN KITA**



2020 PERFORMANCE AGREEMENT

In order to implementing effective, transparent, and accountable with result oriented government management, hereby we who sign this agreement letter:

Name : Dr. dr. Iwan Dakota, Sp. JP (K)., MARS
Occupation : President Director of National Cardiovascular Center
Harapan Kita

hereinafter will be called the first party

Name : dr. Bambang Wibowo, Sp. OG (K)., MARS
Occupation : General Director Health Services

as the first party superintendent, hereinafter will be called second party

The first party swore to achieve performance target attached, in order to achieve medium term performance target that have been decided in document plan. The success or failure of the performance target will be our responsibility

The second party will supervise and evaluate the performance implementation and will give reward or penalty in any given situation.

Jakarta, November 2019

Second Party

First Party,

dr. Bambang Wibowo, SpOG(K), MARS
NIP 196108201988121001

Dr. dr. Iwan Dakota, Sp.JP(K)., MARS.
NIP 196601011996031001

2020 PERFORMANCE AGREEMENT

NATIONAL CARDIOVASCULAR CENTER HARAPAN KITA

No.	Objectives	Performance Guideline	Target
(1)	(2)	(3)	(4)
1.	Increasing special cardiovascular services quality and access	1. Excellent service 2. Patient satisfaction 3. Decreasing surgery and non surgery intervention patient mortality 4. Increasing number of hospital service	1 90 % 2,70 % 11.700 psn
2.	Increasing cardiovascular education and training quality and coverage	5. Number accredited training program 6. Pupil satisfaction level	4 90 %
3.	Increasing cardiovascular networking quality and accessibility	7. Number added cardiovascular networking hospital being coached 8. Number independent coachee hospital either in surgery or non surgery intervention	1 1
4.	Development on Research based innovation and technology	9. Number research based innovation product 10. Number international publication	1 12
5.	Service technology and information and communication technology update	11. Sarfas adjusting with masterplan 12. Medical facilities expertise 13. Medical facilities total downtime in Priority Area 14. IT corporate maturity	100 % 65 % 80 % Level 3
6.	Increasing Human Resources quality	15. Number of functional medical staff who enroll training program in foreign country 16. Employee who completed 20 hours training	5 95 %
7.	Increasing Performance Culture and Governance	17. GCG Public Service Agency score 18. Employee budget effectiveness	95 % 100 %

No.	Objectives	Performance Guideline	Target
(1)	(2)	(3)	(4)
8.	Budget Effectiveness	19. Operational Income Operational Budget	90 %
9.	Valuable investment	20. Return on investment	2 %

Program

Management support and other technical assignment implementation on Health Services Coach Program

Budget

Rp. 899.594.827.000,-

Jakarta, November 2019

Second Party,

First Party,

dr. Bambang Wibowo, SpOG(K)., MARS.
NIP 196108201988121001

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